

# Passmore Group acquisition of Yorkshire Plumb Supplies FAQ

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## 1. Who are the Passmore Group?

Passmore Group is a well-established home improvement company based in Leeds. With a history of successful expansions, including the acquisition of Charms Bathrooms in Harrogate in 2017 and opening a 1,000 sq ft concession at Whiteleys Garden Centre in Mirfield in 2019, Passmore Group has built a solid reputation for delivering high-quality kitchen, bathroom, and home improvement services. You can find out more about us by visiting [www.passmoregroup.co.uk](http://www.passmoregroup.co.uk).

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## 2. What does the acquisition of Yorkshire Plumb Supplies mean for customers?

The acquisition between Passmore Group and Yorkshire Plumb Supplies (YPS) is an exciting development aimed at enhancing our service offerings and expanding our reach. YPS, a beloved local kitchen and bathroom showroom founded in 2006 by Sam and Michelle Barghout, shares our commitment to quality and customer satisfaction. This acquisition ensures the continuation of YPS's legacy while integrating Passmore Group's expertise, increased resources and offered services.

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## 3. Will there be any changes in the services offered?

Initially, customers can expect the same great service from YPS. Over the coming months, we will be integrating Passmore Group's core brands - More Kitchens, More Bathrooms, and More Ability - into the Otley showroom, while continuing to offer services delivered under the More Bedroom and More Build brands. This provides expanded service offerings, and a fully comprehensive range of home improvement solutions under one roof. Find out more about our service offerings and visit: [www.passmoregroup.co.uk](http://www.passmoregroup.co.uk).

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## 4. What can customers expect during the transition period?

During the transition period, we aim to ensure a seamless experience for all customers. We will be working closely with the YPS team, including fitters, contractors, and suppliers, to maintain continuity in our services. You will notice new branding at the Otley showroom and our commitment to delivering high-quality service remains unchanged.

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## **5. Will there be any changes to the YPS team?**

As part of the acquisition, Sam Barghout will be stepping back to pursue other interests, while Michelle Barghout will continue with us in a sales and design role. The existing YPS team will remain, ensuring that you continue to receive the same personal and professional service you have come to expect.

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## **6. What are the benefits of this acquisition for customers?**

Customers will benefit from the combined expertise, increased resources and service offerings of both Passmore Group and YPS. The acquisition allows us to offer a wider range of services and products, improved showroom facilities, and enhanced customer service. Our goal is to provide a one-stop solution for all your home improvement needs.

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## **7. How will this acquisition affect ongoing and future projects?**

All ongoing and future projects will proceed as planned. Our priority is to ensure that there is no disruption to our services. Customers can expect the same level of commitment and quality in every project we undertake.

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## **8. How can customers get more information or raise concerns?**

If you have any questions or concerns about this acquisition, please do not hesitate to contact us. Our team is here to provide any information you may need and to ensure that your experience with the Passmore Group remains positive. You can reach us via phone (0113 201 5030), email ([info@passmoregroup.co.uk](mailto:info@passmoregroup.co.uk)), or by visiting any of our showrooms located in Leeds, Harrogate and Mirfield (all showrooms details and locations can be found by visiting [www.passmoregroup.co.uk](http://www.passmoregroup.co.uk)).

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We are truly thrilled about this new chapter and look forward to hopefully serving you in the future with even greater dedication and expanded services.